



Waiahole Nursery & Garden Center

Florist Contract

"Waiahole Nursery & Garden Center" reserves the right to cancel this contract if at any time if we feel that the obligations cannot be met. In the event of fire, natural disaster, tragedy, or other emergencies or "acts of God", liability is limited to a refund of all monies paid, minus the cost of any fresh flowers ordered that cannot be canceled.

Terms: Payments may be made in cash, check, all major credit cards, or Paypal (some fees may apply). **A \$100.00 non-refundable "save-the-date" deposit is required to secure all orders.** This deposit will be credited to the final payment on the invoice.

Deposit of half the total balance due 4 weeks prior to event date. Full balance is due no later than the day before the event. If payments are not made as agreed, flowers will not be ordered and this agreement is no longer valid.

Changes to invoice: Additional purchases will be invoiced at the time of order. If ordered after your deposit payment, they must be paid prior to delivery. Additions will be accepted up to 72 hours before the wedding date. No guarantee is given that the same flowers will be available on orders made less that two weeks prior to wedding. Color and style will be matched as close as possible.

Cancellations: We understand this is a custom order and understand that if deposit is not made in full, this contract is canceled and all payments are forfeited. Contract cancellations should be made in writing. There are no refunds for cancellations of individual items after contract is signed. Flowers for those items will be utilized to upgrade the arrangements purchased. Cancellations made less than 4 weeks before the event date may forfeit deposit payment if "Waiahole Nursery & Garden Center" has ordered flowers and the order(s) cannot be canceled. A \$15 charge is applied to the invoice for any changes/substitutions made after the contract is signed.

Substitutions: We reserve the right to make substitutions in the event the flowers received are not of the quality suitable for your event. In this event, the integrity of the proposed color scheme will be maintained and flowers of equivalent value will be used. Please be aware that due to global shipping issues, related to the Covid-19 pandemic, substitutions are more of a normal occurrence than a chance occurrence.

Our Promise to You: "Waiahole Nursery & Garden Center" will provide all the services specified in your floral proposal, and work with you if any adjustments need to be made. We guarantee our presence at the places and times specified.

Your Contact Information (Please Print):

First Name: _____

Last Name: _____

Address: _____

Phone Number: _____ - _____ - _____ Cell Phone Number: _____ - _____ - _____

Event Date: _____/_____/_____

I understand and agree to the terms of this contract:

Signed: _____

Date: _____